

INSOMNIA

THE GAMING FESTIVAL

INSOMNIA VOLUNTEER ROLE PURPLE

Role title	Community engagement (LAN) Volunteer
Purpose of the role	Engage with the Insomnia community in the LAN and help create an amazing experience for all those that attend.
What you will be doing	<ul style="list-style-type: none"> • Working as part of the community engagement team of around 30 people. • Checking in customers to the LAN and providing all the necessary information required. • Working on the LAN helpdesk, assisting with checking in customers, assisting with customer queries. • Assisting with building and setting up of the show and packing down of the show. • Help run all the fun LAN social gaming activities in the different zones as well as from your PC during the event. • Promoting LAN activities and engaging with the community in the Insomnia Discord.
Skills, experience and qualities needed	<ul style="list-style-type: none"> • Good people skills • Ability to work as part of a team or on your own • Friendly and helpful • Interest in gaming?
When and where	<ul style="list-style-type: none"> • Arriving from Wednesday 12pm – Leaving Monday 6pm • Your first shift could be on Thursday at 9am. • Usual shift length is about 6 hours; you'll usually be asked to work at least 5 shifts over the event • Venue: NEC Birmingham - Pendigo Way, Marston Green, Birmingham B40 1NT
What you'll get from us:	<ul style="list-style-type: none"> • Uniform is provided for live event days • Food vouchers are provided for each day you're on a shift • Campsite access is included at the NEC – just bring your tent or camp bed, anything you will be comfortable in! Separate shower facilities are available for volunteers. FAQ here • Parking is included, but there's limited availability • 2 x complimentary Family & Friends tickets for Sunday. • A LAN seat in the LAN for your gaming setup. • Training provided via online learning and on-site training

What you could get out of it	On top of having an amazing time and meeting new friends that will last a lifetime - volunteering at Insomnia will provide various experiences and new skills that you can take on to any role in your chosen industry.
Other relevant information	Volunteer online training pre-show that must be completed before arriving on site to ensure you know everything about how to be safe at the event and support you and our customers!
Questions?	Join our discord to ask any questions https://discord.com/invite/igfestuk